Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered ServicesCoverage Period: 01/01/2021 - 12/31/2021City of Lynchburg & Lynchburg City Schools: Anthem KeyCare 25-750Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>https://eoc.anthem.com/eocdps/aso</u> . For general definitions of common terms, such as <u>allowed amount</u> , <u>balance billing</u> , <u>coinsurance</u> , <u>copayment</u> , <u>deductible</u> , <u>provider</u> , or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-833-592-9956 to request a copy.			
Important Questions	Answers	Why This Matters:	
What is the overall <u>deductible</u> ?	 \$750/member or \$1,500/family for In-<u>Network Providers</u>. \$880/ member or \$1,760/family for Out-of-<u>Network Providers</u>. 	Generally you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible .	
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> for In- <u>Network Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits</u> .	
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for some specific services.	
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Medical: \$4,500/ member or \$9,000/family for In- <u>Network</u> <u>Providers</u> . \$5,200/ member or \$10,400/family for Out-of- <u>Network Providers</u> . Outpatient Prescription Drug: \$2,850/ member or \$5,700/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. There is a separate outpatient prescription drug out of pocket limit of \$2,850 member/\$5,700 family.	
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Cost share of routine vision care, <u>Premiums</u> , <u>Balanced-Billed</u> charges, and Health Care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .	

		This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u>
Will you pay less if you use a <u>network provider</u> ?	Yes, KeyCare. See <u>www.anthem.com</u> or call 1-833- 592-9956 for a list of <u>Network</u> Providers	amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at
Do you need a <u>referral</u>	Providers. No.	https://www.healthcare.gov/coverage/preventive-care-benefits. You can see the specialist you choose without a referral.
to see a <u>specialist</u> ?		

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.				
	Services You May Need	What You Will Pay		
Common Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care	Primary care visit to treat an injury or illness	\$25/visit, no deductible	40% <u>coinsurance</u>	none
provider's office	<u>Specialist</u> visit	\$45/visit, no deductible	40% <u>coinsurance</u>	none
or clinic	Preventive care/screening/immunization	No charge	40% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	20% <u>coinsurance,</u> no deductible	40% <u>coinsurance</u>	 Outpatient diagnostic tests includes maternity ultrasounds.
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or condition	Tier 1 – typically generics (retail: \$20 minimum and \$50 maximum coinsurance/script) (home delivery/S90: \$60 minimum and \$125 maximum coinsurance/script)	40% coinsurance/prescription	*40% coinsurance /prescription (home delivery not covered)	 Smart90 (S90) Pharmacy Program Retail pharmacy drugs are limited to a 30- day supply. Home delivery & Smart90 pharmacy maintenance drugs are limited to a 90-day supply. There is a separate \$2,850 Individual/\$5,700 Family calendar year limit on out of pocket expenses for prescriptions drugs. *See Prescription drug section. Note that if you visit an out-of-network pharmacy, you will pay the full cost of your prescription at the pharmacy then file a claim for reimbursement. Reimbursement will be based on what a participating pharmacy would receive had the prescription been filled	
More information about prescription drug coverage is available at http://www.anthe m.com/pharmacyi nformation/ National	Tier 2 – typically preferred brand (retail: \$20 minimum and \$100 maximum coinsurance/script) (home delivery/S90: \$60 minimum and \$300 maximum coinsurance/script)	40% coinsurance /prescription	*40% coinsurance /prescription (home delivery not covered)		
	Tier 3 – typically non- preferred brand (retail: \$20 minimum and \$100 maximum coinsurance /script) (home delivery/S90: \$60 minimum and \$300 maximum coinsurance/script)	40% coinsurance /prescription	*40% coinsurance /prescription (home delivery not covered)		
	Tier 4 – <u>Specialty Drugs</u> (retail: \$20 minimum and \$100 maximum coinsurance/script) (home delivery/S90: \$60 minimum and \$300 maximum coinsurance/script)	40% coinsurance /prescription	N/A – Must use Accredo Specialty retail participating pharmacy	at a participating pharmacy.	

	Services You May Need	What You Will Pay			
Common Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$200 copay+20% <u>coinsurance</u> , no deductible	40% <u>coinsurance</u>	none	
	Physician/surgeon fees	20% <u>coinsurance</u> , no deductible	40% <u>coinsurance</u>	none	
If you need immediate medical	Emergency room care	\$200 copay+20% <u>coinsurance,</u> no deductible	Covered as In- <u>Network</u>	none	
attention	Emergency medical transportation	20% <u>coinsurance</u>	Covered as In- <u>Network</u>	none	
	Urgent care	\$45/visit, no deductible	40% <u>coinsurance</u>	In PCP office: \$25/visit	
If you have a	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none	
hospital stay	Physician/surgeon fee	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none	
If you need mental health, behavioral health, or	Outpatient services	Office Visit \$25/visit, no deductible Other Outpatient 20% <u>coinsurance</u>	Office Visit 40% <u>coinsurance</u> Other Outpatient 40% <u>coinsurance</u>	none	
substance abuse needs	Inpatient services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none	
If you are pregnant	Office visits	\$25 PCP/\$45 Specialist/visit, no deductible	40% <u>coinsurance</u>	Maternity care may include tests and services described elsewhere in the SBC (i.e.	
	Childbirth/delivery professional services (Global Billed services)	\$100 copay/pregnancy	40% <u>coinsurance</u>	ultrasounds.). Maternity Ultrasounds are covered at 20% <u>coinsurance</u> , no deductible.	
	Childbirth/delivery facility services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	covered at 2076 consurance, no deductible.	

	Services You May Need	What You V	Will Pay		
Common Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need help recovering or	Home health care	20% <u>coinsurance</u>	40% <u>coinsurance</u>	100 visit limit per calendar year, in and out of network combined.	
have other	Rehabilitation services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Physical Therapy, Occupational Therapy and	
special health needs	Habilitation services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Speech Therapy each have a 30 visit limit per calendar year. The visit limits are combined in-network and out-of-network.	
	Skilled nursing care	20% <u>coinsurance</u>	40% <u>coinsurance</u>	SNF: 30 days per admission limit per calendar yr., in and out of network combined.	
	Durable medical equipment	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Precertification is required for some services	
	Hospice service	No charge	40% <u>coinsurance</u>	Precertification is required.	
If your child	Children's eye exam	Not covered	Not covered	Not covered	
needs dental or	Children's glasses	Not covered	Not covered	Not covered	
eye care	Children's dental check-up	Not covered	Not covered	Not covered	

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u>.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care, except for accidental injury
- Glasses
- Hearing aids
- Infertility treatment
- Long-term care

- Routine Eye Exams
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (spinal manipulation and medical intervention services). Limited to 20 visits per calendar year.
- Coverage provided outside the United States. See
 www.bcbs.com/bluecardworldwide
- Private-duty nursing 16 hours/member/benefit period.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Anthem Grievance and Appeals P.O. Box 27401, Atlanta, Richmond, VA 23279.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform

Virginia Bureau of Insurance, 1300 East Main Street, P. O. Box 1157, Richmond, VA 23218, (800) 552-7945

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

------ To see examples of how this plan might cover costs for a sample medical situation, see the next section.------



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> sharing amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall <u>deductible</u>	\$750
Specialist copayment	\$45
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist visit</u> (*anesthesia*)

Total Example Cost	\$12,840
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In this example, Peg would pay:

<u>Cost Sharing</u>		
Deductibles	\$750	
<u>Copayments</u>	\$500	
<u>Coinsurance</u>	\$2,813	
What isn't covered		
Limits or exclusions	\$ 60	
The total Peg would pay is	\$4,123	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$750
Specialist <i>copayment</i>	\$45
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services

like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$7,460
In this example, Joe would pay:	
<u>Cost Sharing</u>	
Deductibles	\$750
<u>Copayments</u>	\$1,120
<u>Coinsurance</u>	\$1,306
What isn't covered	
Limits or exclusions	\$55
The total Joe would pay is	\$3,236

Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$750
Specialist <u>copayment</u>	\$45
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)

Total Example Cost	\$2,010
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In this example, Mia would pay:

Cost Sharing		
Deductibles	\$750	
<u>Copayments</u>	\$180	
Coinsurance	\$216	
What isn't covered		
Limits or exclusions	\$ 0	
The total Mia would pay is	\$1,146	

(TTY/TDD: 711)

Albanian (Shqip): Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (833) 592-9956

Arabic (العربية): إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على 9956-592 (833).

Armenian (հայերեն). Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (833) 592-9956։

Bassa (Băsóð Wùdù): À dyi dyi-diè-dè bě bédé bá céè-dè nìà kɛ dyí ní, ɔ mò nì dyí-bèdèìn-dè bé m ké gbo-kpá-kpá kè bỗ kpõ dé m bídí-wùdùǔn bó pídyi. Bé m ké wudu-ziìn-nyò dò gbo wùdù kɛ, dá (833) 592-9956.

Bengali (বাংলা): যদি এই ভখ্য পুস্তিকার বিষয়ে আপনার কোনো প্রশ্ন থাকে, ভাহলে আপনার ভাষায় বিনামূল্য সাহায্য পাওয়ার ও ভখ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা বলার জন্য কল করুন (833) 592-9956

Burmese **(မြန်မာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခေကြးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဖုန်း (833) 592-9956 သို့ ခေါ် ဆိုပါ။

Chinese (中文): 如果您對本文件有任何疑問, 您有權使用您的語言免費獲得協助和資訊。如需與譯員通話, 請致電 (833) 592-9956。

Dinka (Dinka): Na noŋ thiëëc në ke de yä thorë, ke yin noŋ loŋ bë yi kuony ku wɛr alëu bë gɛɛr yic yin ne thoŋ du ke cin wëu tääuë ke piny. Te kor yin ba jam wënë ran ye thok geryic, ke yin col (833) 592-9956.

Dutch (Nederlands): Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (833) 592-9956.

Farsi (فارسی): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ هزینهای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره 592-9956 (833) تماس بگیرید.

French (Français) : Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (833) 592-9956.

German (Deutsch): Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (833) 592-9956.

Greek (Ελληνικά) Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (833) 592-9956.

Gujarati (ગુજરાતી): જો આ દસ્તાવેજ અંગે આપને કોઈપણ પ્રશ્નો હોય તો, કોઈપણ ખર્ચ વગર આપની ભાષામાં મદદ અને માહિતી મેળવવાનો તમને અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે, કોલ કરો (833) 592-9956.

Haitian Creole (Kreyòl Ayisyen): Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (833) 592-9956.

Hindi (हिंदी): अगर आपके पास इस दस्तावेज़ के बारे में कोई प्रश्न हैं, तो आपको निःशुल्क अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। दुभाषिये से बात करने के लिए, कॉल करें ^{(833) 592-9956} ।

Hmong (White Hmong): Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau (833) 592-9956.

Igbo (Igbo): O bụr ụ na i nwere ajujụ o bụla gbasara akwukwo a, i nwere ikike inweta enyemaka na ozi n'asụsụ gi na akwughi ugwo o bụla. Ka gi na okowa okwu kwuo okwu, kpoo (833) 592-9956.

Ilokano (Ilokano): Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lenguahem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti (833) 592-9956.

Indonesian (Bahasa Indonesia): Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi (833) 592-9956.

Italian (Italiano): In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (833) 592-9956

Japanese (日本語): この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには、(833) 592-9956 にお電話ください。

Khmer (ខ្មែរ)៖ បើអ្នកមានសំណួរផ្សេងទៀតអំពីឯកសារនេះ អ្នកមានសិទ្ធិទទួលជំនួយនិងព័ត៌មានជាភាសារបស់អ្នកដោយឥតគិតថ្លៃ។ ដើម្បីជជែកជាមួយអ្នកបកប្រែ សូមហៅ (833) 592-9956 ។

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